



**PL MS 9.1-2019
QUALITY POLICY**

Developed by	Quality Manager
Person responsible for implementation	Quality Manager
Approved by	Director's order No. 90 dated 29.12.2018
Effective from	10.01.2019
Revision	06
Amended	
Copy	Reference copy
Superseding	PL MS 5.2.1-2017

MISSION

Establishment of the National System for Accreditation of the Republic of Belarus as the infrastructure trusted by business, government and consumers, guaranteeing safety and competitiveness of products and services and creating new values in close cooperation with the system of technical norms and standards and uniform of measurements.

VISION

Achievement of universal acknowledgement of activity results of BSCA State Enterprise (hereinafter – BSCA) by means of introduction and implementation of international requirements in the area of accreditation, forming up the base of qualified accreditation experts, growth of technical competence of conformity assessment bodies and quality of their services, thus increasing trust to the conformity assessment results and quality of products and services in the market.

QUALITY POLICY

BSCA is the only accreditation body in the country. It assesses competence of conformity assessment bodies in accordance with the requirements of international accreditation standards, EA, ILAC, IAF documents, and Accreditation Rules. In performing accreditation activities, BSCA aims at implementation of the uniform public, scientific, and technical policy in the accreditation area in order to improve economic condition of the Republic of Belarus by means of lifting technical barriers in trade, providing competitiveness of domestic manufacturers.

Strategic objectives and long-term (2017-2022) development directions are:

- Steady growth of accreditation efficiency;
- Transparency of activity of accredited entities and digital transformation of accreditation;
- Acknowledgement of conformity assessment results on the basis of accreditation acknowledgement;
- Economic efficiency of BSCA activity.

In order to implement strategic objectives and development directions of BSCA, key role belongs to the resources providing for solution of main objectives – unbiased attitude and objectivity of accreditation activities, staff competence, team work and technological content of solutions.

In carrying out accreditation activities, BSCA seeks to:

- Ensure stable acknowledgement of BSCA abroad based on international agreements and agreements on mutual acknowledgement in the accreditation areas where BSCA is the signatory;
- Acknowledge equivalence of accreditation systems of other signatories to MLA/BLA/MRA agreements and help acknowledgement of conformity assessment documents issued by conformity assessment bodies accredited by signatories of the above-mentioned agreements;
- Create conditions for fulfillment of all duties, functions and objectives of members of EA, ILAC, IAF and signatories to agreements on mutual acknowledgement of

EA BLA, ILAC MRA, IAF MLA. In case of change in accreditation requirements, provide for conformity to new requirements before deadlines set by EA General Assembly;

- Avoid competition with other accreditation bodies and promote cooperation with them aimed at mutual exchange of information and practical experience, consideration of claims, mutual delegation of experts in certain areas, conformity to the policy and principles of cross border provision of accreditation services;

- Achieve the mission and provide for long-term development of accreditation in the Republic of Belarus in accordance with the economy demands, corresponding standards, and legislative requirements;

- Provide accreditation services in a competent, non-discriminatory, objective and unbiased manner at all levels, so that final users of conformity assessment services would be sure in the result of work of conformity assessment bodies accredited by BSCA;

- Maintain confidentiality of information obtained in the course of accreditation at all levels of BSCA;

- On the continuous basis, identify, analyze, assess, process, monitor and document risks for unbiased attitude, including any conflict of interest arising in the course of BSCA activities, including external communications and internal staff relations;

- On the continuous basis, comply with the requirements of GOST ISO/IEC 17011-2018, Regulation (EC) No. 765/2008, Agreement on Eurasian Economic Union, carry out monitoring and timely implementation of the relevant international standards mandatory for application of EA, ILAC, IAF documents, including resolutions of EA General Assemblies, requirements of the local legislation in the area of BSCA activity;

- Provide for accessibility of up-to-date requirements for accreditation to accredited conformity assessment bodies by publishing the relevant information on BSCA web-site in the Internet www.bsca.by and the digital platform of BSCA “Accreditation”;

- Make analysis of demands of involved parties and take into account its results in carrying out accreditation activities;

- Neither offer nor provide conformity assessment services or consult on the issues of accreditation or preparation of conformity assessment bodies for accreditation;

- Not have any share or financial or managerial interests in conformity accreditation bodies;

- Support and improve BSCA management system, provide for its understanding and application at all levels of BSCA;

- Make all employees of BSCA understand the importance of their work, responsibility for quality of performed work, compliance with obligations stipulated in the Declaration of the accreditation expert;

I guarantee implementation of this Policy of BSCA staff and commission the quality manager with maintenance of continuous functioning of the enterprise management system and annual development of measurable objectives compliant with this Policy.

The quality policy may be revised based on the annual analysis carried out by the management.

Annex 1

**LIABILITIES
of BSCA top management**

Hereby I:

- Undertake to provide for unbiased attitude, independence, objectivity of actions for accreditation by BSCA at all levels including maintenance of confidentiality about conformity assessment bodies and management of any conflict of interest that may arise in performing accreditation activities;
 - Undertake to perform accreditation with competence and professionalism;
 - Guarantee that quality requirements are met at all responsibility levels;
 - Guarantee that policies of BSCA are understood, implemented and supported at all levels of BSCA;
- Undertake to provide application of quality policy and objectives for implementation of quality policy in BSCA operations and improvement of BSCA management system;
 - Undertake to provide for integrity of BSCA activities;
 - Undertake to consider any residual risk to understand whether it is acceptable;
 - Undertake to provide for continuous compliance of BSCA activities with the requirements of all standards and documents mandatory for BSCA;
 - Undertake to provide for efficient communication with involved parties;
 - Undertake to avoid any discrimination in relation to the appellant in proceeding and taking decisions on claims and appeals.

Director	_____	_____
	Signature	Date
Deputy Director	_____	_____
	Signature	Date
Quality Manager	_____	_____
	Signature	Date
Head of OA 1	_____	_____
	Signature	Date
Head of OA 2	_____	_____
	Signature	Date
Head of OAOS	_____	_____
	Signature	Date

LIABILITIES **to comply with the terms of EA MLA Agreement**

BSCA undertakes to comply with the terms of EA MLA Agreement, as well as to:

- Maintain compliance with certain requirements stipulated in EA Articles of Association, the obligations stipulated in the Rules of Procedure (EA-1/17), and specific membership criteria stipulated in EA-1/17-S1;
- Comply with additional requirements stipulated in EA mandatory documents, as well as IAF and ILAC documents accepted by EA as mandatory;
- Perform work in accordance with functional duties of the accreditation body, showing expertise, providing access to technical competencies in all aspects of accreditation activities, and provide at least one accreditation active at the moment of peer assessment in each sphere of recognition, already recognized or claimed;
- Provide for compliance of all accredited conformity assessment bodies with certain standard requirements (level 3 and level 4 if applicable), and additional requirements stipulated by the European law, EA mandatory documents, and IAF and ILAC documents accepted by EA as mandatory;
- Inform accredited or applying conformity assessment bodies about these additional requirements;
- Inform accredited or applying conformity assessment bodies that EA MLA Agreement covers only those results of conformity assessment (e.g. reports and certificates) that are referring to the relevant accreditation;
- Bear costs related to peer assessment, including transport and accommodation, as well as costs of peer assessment groups, and provide the necessary number of translators;
- Immediately inform EA Secretariat about any material changes of own status and/or activity. Material are changes that may influence such aspects as competence, unbiased attitude, and ability to perform specific actions, including but not limited to those relating to legal status, communication with the government, management staff, contact persons, accreditation criteria and procedures, office addresses. BSCA must provide analysis of influence of changes described above;
- Upon request, confirm that conformity assessment results (e.g. reports or certificates) issued by conformity assessment bodies accredited by accreditation bodies being signatories of EA MLA, ILAC MRA and IAF MLA Agreements, have the same degree of reliability as those issued by accreditation bodies;
- Not less than three months in advance, inform other signatories of EA MLA Agreement in writing about any voluntary cancellation or limitation of the area of recognition;
- In case of change of requirements of EA MLA Agreement, provide compliance with the new requirements before the deadline determined by EA General Assembly.